

911 Emergency Help

When there is an emergency time is important. That's why when calling 911 you should have all the information you need ready to go. Here's a list to help you the next time you have an emergency.

- * **Stay calm.** When a person is calm the 911 operator will be able to understand the problem and assist you much easier.
- * **Know where you are.** This may sound simple if you are at home, but if a car accident occurs knowing where you are is crucial. Nearest intersecting streets or if you are on a highway, exits and mile markers are very helpful.
- * **What is the nature of the emergency?** This will help the operator know who to send to help. Also be sure to tell them if there are any injuries involved.
- * **Follow directions.** Don't argue with the operator. If he tells you to do something you should follow his directions, exactly.
- * **Never hang up.** Stay on the line until the operator tells you it is Ok to hang up.

